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Sent: Friday, October 27, 2006 6:05 PM

Subject: RE: W. Reed Cmty Center's Impact

Mr. Nixon,

Let me begin by saying how nice it is to hear from you. Additionally, the kind congratulatory words are appreciated as well. In response to your concerns:

Lighting ^ We have ordered a total of 10 light shields to cover the lights along 16th Street and to cover many of the lights in the rear parking along the polypavement track. That order was placed, the light shields were delivered and unfortunately did not fit. I apologize for the inconvenience to the neighbors and have been promised that the shields will be installed in the next 2-4 weeks.

Idling Buses ^ I was unaware that buses have been parking along 16th Street for long periods of time with idling engines creating fumes and noise. To that end, could you please tell me what kinds of buses have been creating this issue and what times of day are you noticing these disturbances? It will help us in identifying if they are Metro buses, Arlington County school buses, ARC buses etc. I will also have staff on the lookout for these buses and look to develop a better location for buses in transition to park if they are associated with our programs at Walter Reed.

Handicapped Access ^ According to code, our doors do meet all handicap accessibility requirements. The handicap accessibility guidelines speak to poundage of the door and the ability for handicap participants to successfully access buildings. That being said, we do realize that the automatic doors opening system is more accommodating and will look to future installation possibilities if our budget allows. As you know, we try to keep a customer service assistant at the front desk at all times and they have been instructed to provide help to any participant that is in need.

I do appreciate you being the liaison for the CHCA and your willingness to always involve yourself with the operations of the facility. It means a great deal to me as manager of the facility to have someone like you to work with. Warm Regards!

Ike Sneed, Manager
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